VICTOR LOZADA RIVERA

Senior Instructional Designer | Technical Workforce Development

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U.S. citizen | Active DoD Secret clearance | PMP | M.A., Instructional Design

PROFESSIONAL SUMMARY

Instructional design professional with 10+ years of experience developing technical, operational and enterprise learning. Combines defense-sector experience, engineering SME collaboration and curriculum design with hands-on development of accessible eLearning, instructor-led materials and performance support. Experienced improving development workflows and managing technical reviews from analysis through delivery.

CORE EXPERTISE

Technical curriculum and blueprinting; production and operational training; ADDIE/SAM; adult learning; storyboards and scripts; scenario-based learning; assessments; ILT/VILT; SME collaboration; project management; review and revision control. Articulate Storyline 360/Rise 360, Captivate, Camtasia, PowerPoint, SharePoint, Teams, LMS, SCORM, xAPI, Section 508/WCAG.

PROFESSIONAL EXPERIENCE

Instructional Technologist · General Dynamics Electric Boat | October 2025

- Designed technical learning for NAVSEA submarine programs, translating engineering source material and SME input into measurable objectives, structured curriculum, storyboards and assessments.
- Led instructional design of a 30-minute electrostatic principles and prevention course with two SCORM learning objects; coordinated iterative reviews, quality assurance and LMS packaging to meet the delivery date.
- Introduced media tracking and pre-review checkpoints adopted by the team, improving coordination and clarifying stakeholder expectations.
- Worked directly with engineers, technical SMEs and customer representatives to resolve content gaps, maintain accuracy and manage revisions.

Instructional Designer — Titan Echelon, NAVSEA Programs | Apr 2024 – Apr 2025

- Designed multimodal technical training for naval aviation workforce programs, including Storyline/Rise eLearning, scenarios, assessments, facilitated learning and performance support.
- Developed learning objectives, design documents, storyboards and practice activities from technical source material and SME input.
- Managed parallel content streams and stakeholder reviews; supported SCORM LMS delivery and Section 508/WCAG accessibility practices.

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Professional Experience (continued)

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Learning Experience Designer / Consultant — Tipping Point LLC | Dec 2023 – Apr 2024

- Led client-facing learning design from discovery through delivery, translating organizational needs into digital learning, facilitated experiences, job aids and multimedia resources.
- Clarified audience needs, business outcomes, constraints and implementation priorities; managed concurrent projects and iterative reviews.

Instructional Designer / Learning Consultant — Windwalker LLC | Jan 2023 – Dec 2023

- Supported federal and public-sector learning programs through needs analysis, curriculum development, digital learning, assessments and facilitation support.
- Developed accessible virtual, self-paced and instructor-led learning aligned with Section 508/WCAG; tracked concurrent deliverables and dependencies.

Learning Experience Designer / Contributor — Google (contract) | Jan 2023 – Jun 2023

- Contributed to cloud-career technical learning for adult learners, structuring complex information into practical learning activities and resources.
- Collaborated with cross-functional contributors to refine technical content and align learning experiences to audience needs.

Learning & Training Roles — South China Agricultural University | 2018 – 2022

- Designed and facilitated digital and classroom learning for multilingual adults; used performance and feedback to refine blended learning delivery.

Training / Program Management — Serve DC, District of Columbia Government | 2012 – 2017

- Supported workforce and volunteer training, facilitation, learning operations, reporting and LMS administration for approximately 5,000 users.

EDUCATION & CREDENTIALS

M.A., Instructional Design — Bloomsburg University, 2023

eLearning Specialist Certification — Bloomsburg University, 2022

B.A., Political Science — University of the District of Columbia, 2017

Project Management Professional (PMP) | Active U.S. DoD Secret clearance

ADDITIONAL CAPABILITIES

AI-assisted instructional design workflows using OpenAI APIs, Python, FastAPI and Streamlit; human-reviewed analysis, blueprinting and assessment development. Languages: English (native), Spanish (fluent), Mandarin Chinese (intermediate).